

**Form 471 735640 RAL Funding Requests Report**

FRN: 2018649

IF YOU WISH TO CANCEL THIS FRN, PLEASE CHECK HERE \_\_\_\_\_

Item #                      Data Entered on FCC Form 471      Make Corrections Here

11.	Category of Service	Internal Connections	
12.	470 App#	646520000785642	
13.	SPIN	143031788	
14.	Service Provider Name	Resilient Intelligent Networks, LLC	
15b.	Contract Number	HPS 2010 ERATE	
16a.	Billing Account Number		
16b.	Multiple Billing Account Numbers	N	
18.	Contract Award Date	02/04/2010	
19.	Service Start Date	07/01/2010	
20a.	Service End Date		
20b.	Contract Expiration Date	06/30/2011	
22.	Block 4 Entity or Worksheet No	1199563	
23a.	Monthly Charges	\$0.00	
23b.	Ineligible Monthly Amt	\$0.00	
23c.	Eligible Monthly Amt	\$0.00	
23d.	Number of months of service	12	
23e.	Annual Pre-discount Amount for eligible recurring charges	\$ .00	Calculated - Not Input
23f.	Annual Non-Recurring (One-Time) Charges	\$16,200.00	
23g.	Ineligible Non-Recurring Amount	\$0.00	
23h.	Annual Pre-discount Amount for eligible Non-Recurring charges	\$16,200.00	Calculated - Not Input
23i.	Total Pre-discount Amt	\$16,200.00	Calculated - Not Input
23j.	Discount from Block 4	87	See Block 4 Above
23k.	Funding Commitment Request	\$14,094.00	Calculated - Not Input
25f.	Service provider assistance with funding	No	

*Installation + Configuration  
of eligible server  
implementation*

FUNDING COMMITMENT REPORT  
Billed Entity Name: HENNESSEY INDEP SCHOOL DIST 16  
BEN: 139969  
Funding Year: 2010

Comment on RAL corrections: The applicant did not submit any RAL corrections.

Form 471 Application Number: 735640

Funding Request Number: 2018649

Funding Status: Funded

Category of Service: Internal Connections

Form 470 Application Number: 646520000785642

SPIN: 143031788

Service Provider Name: Resilient Intelligent Networks, LLC

Contract Number: HPS 2010 ERATE

Billing Account Number: N/A

Multiple Billing Account Numbers: N

Service Start Date: 07/01/2010

Service End Date: N/A

Contract Award Date: 02/04/2010

Contract Expiration Date: 06/30/2011

Shared Worksheet Number: 1199563

Number of Months Recurring Service Provided in Funding Year: 12

Annual Pre-discount Amount for Eligible Recurring Charges: \$.00

Annual Pre-discount Amount for Eligible Non-recurring Charges: \$16,200.00

Pre-discount Amount: \$16,200.00

Discount Percentage Approved by the USAC: 87%

Funding Commitment Decision: \$14,094.00 - ERN approved as submitted

FCDL Date: 12/28/2010

Wave Number: 032

Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2011

*Installation &  
configuration of  
eligible services  
implementation*

FORM 486 NOTIFICATION LETTER REPORT  
(Funding Year 2010)

Funding Request Number: 2013422  
Form 471 Application Number: 735640  
Service Provider Name: Resilient Intelligent Networks, LLC  
Service Provider Identification Number: 143031788  
Billing Account Number: N/A  
Service Start Date: 07/01/2010 *Contract Exp 9-30-11*

*Done  
firewall*

Funding Request Number: 2013915  
Form 471 Application Number: 735640  
Service Provider Name: Resilient Intelligent Networks, LLC  
Service Provider Identification Number: 143031788  
Billing Account Number: N/A  
Service Start Date: 07/01/2010

*Done  
UPS's*

Funding Request Number: 2018336  
Form 471 Application Number: 735640  
Service Provider Name: Resilient Intelligent Networks, LLC  
Service Provider Identification Number: 143031788  
Billing Account Number: N/A  
Service Start Date: 07/01/2010

*Done  
switches*

Funding Request Number: 2018396  
Form 471 Application Number: 735640  
Service Provider Name: Pioneer Telephone Coop, Inc.  
Service Provider Identification Number: 143002395  
Billing Account Number: N/A  
Service Start Date: 07/01/2010 *Contract Exp. 9-30-14*

*Partially done  
cabling*

Funding Request Number: 2018649  
Form 471 Application Number: 735640  
Service Provider Name: Resilient Intelligent Networks, LLC  
Service Provider Identification Number: 143031788  
Billing Account Number: N/A  
Service Start Date: 07/01/2010 *Contract Exp. 9-30-14*



FUNDING COMMITMENT REPORT  
Billed Entity Name: HENNESSEY INDEP SCHOOL DIST 16  
BEN: 139969  
Funding Year: 2010

Comment on RAL corrections: The applicant did not submit any RAL corrections.

Form 471 Application Number: 735640

Funding Request Number: 2013552

Funding Status: Under Review

Category of Service: Internal Connections

Form 470 Application Number: 646520000785642

SPIN: 143007617

Service Provider Name: Hewlett Packard Company

Contract Number: ERATE FY 2010-11

Billing Account Number: G05937

Multiple Billing Account Numbers: N

Service Start Date: 07/01/2010

Service End Date: N/A

Contract Award Date: 02/04/2010

Contract Expiration Date: 06/30/2011

Shared Worksheet Number: 1199563

Number of Months Recurring Service Provided in Funding Year: 12

Annual Pre-discount Amount for Eligible Recurring Charges: \$ 32,805.88

Annual Pre-discount Amount for Eligible Non-recurring Charges:

Pre-discount Amount:

Discount Percentage Approved by the USAC: 87%

\* Funding Commitment Decision:

FCDL Date: 12/28/2010

Wave Number: 032

Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2011

2-2-11 Kathy - Case # 22-160619

Called to check status of this FRN.

Rick Fairlamb, PIA Mgr.

973-581-5020

Left him detailed message.

2-2-11 Rick Fairlamb returned my call. He said it is in a "pending" status and he thinks it may be a system error. He will check on it for me next week and get back with me then.

3-30-11 Called Rick Fairlamb + left message.

3-14-11 Called Rick Fairlamb (Mgr. Sal Cooper scooper@sl.universal-service.org)  
973-581-5373

He said one of the reviewers is out for a week because of a death in the family. Asked me to call him back in 2 weeks.

3-28-11 Being held for possible further review. Waiting on a decision from Washington. They feel like it will eventually be released.

4-13-11 Left message - he called + said 2 more weeks

5-12-11 Left message

5-19-11 Left message. Rick Fairlamb called back and suggested I call the Ombudsman.  
@ 202-776-0200.

5-19-11 Case # 22-231227 ombudsman@usac.org

6-9-11 Called Rick Fairlamb and he corrected # for ombudsman.  
Case # 22-237801 Currently completing review. No idea about timeframe for decision.

6-14-11 e-mailed ombudsman again.

8-12-11

FCDL/Schools and Libraries Division/USAC

9-19-11 Called ombudsman + left phone message.

Page 4 of 10

12/28/2010



- 9-19-11 Dave LeNard @ USAC returned my call. Supervisor will be back in the office on Tues & he'll check on an update. He said I should file a form 500 to extend contract date on FRN # 2018649 to extend contract date to 9-30-12 since this funded FRN is tied to HP FRN # 2013552. After #2013552 is funded, may want to do a SPIN charge & a contract exp. charge.
- 11-14-11 Called Dave LeNard @ USAC 202-776-0200 to see if there has been any progress on releasing the FRN w/ HP. Left message for call back.
- 11-17-11 Had not heard back from Mr. LeNard, so I sent an e-mail to him @ dlenard@usac.org
- 6-25-12 Called Dave LeNard - will call me back today w/ an update on HP - still working on it. Will let us know when resolved.



FORM 500 NOTIFICATION LETTER REPORT  
(Funding Year 2010)

Funding Request Number (FRN): 2018649  
Form 471 Application Number: 735640  
Service Provider Name: Resilient Intelligent Networks, LLC  
Service Provider Identification Number (SPIN): 143031788  
Billing Account Number: N/A  
Contract Expiration Date Change: 09/30/2012





Form 471 Application Number: 735640

Service Provider Identification Number (SPIN): 143031788

~~Billing Account Number: N/A~~

Contract Expiration Date Change: 09/30/2013

FORM 500 NOTIFICATION LETTER REPORT  
(Funding Year 2010)

Funding Request Number (FRN): 2018649

Form 471 Application Number: 735640

Service Provider Name: Resilient Intelligent Networks, LLC

Service Provider Identification Number (SPIN): 143031788

Billing Account Number: N/A

Contract Expiration Date Change: 09/30/2014





Administration Office  
604 East Oklahoma  
405/853-4321

Hennessey High School  
707 East Oklahoma  
405/853-4394

# Hennessey Public Schools

HENNESSEY, OKLAHOMA 73742

Hennessey Middle School  
120 North Mitchell Road  
405/853-4303

Hennessey Elementary School  
130 North Mitchell Road  
405/853-4305

April 1, 2014

Universal Service Administrative Company  
Schools and Libraries Division  
FAX: 973-599-6526

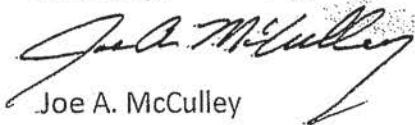
Contact Person Name:	Diane Riddle
Contact Information:	<a href="mailto:driddle@hps.k12.ok.us">driddle@hps.k12.ok.us</a>
	Phone: 405-853-4321
	FAX: 405-853-4439
Form 471 Application Number:	735640
FRN Number:	2018649
Service Provider Name:	Resilient Intelligent Networks, LLC
SPIN:	143031788
Invoice Amount:	\$16,200.00

Reason for Extension Request:

The installation and configuration under this FRN #2018649 is for equipment that was requested on FRN #2013552 under this same 471 Application. FRN #2013552 was just funded on 1/17/2014, and the Service Substitution Request was approved on 3/24/2014. **Therefore, we are requesting the Last Date to Invoice for FRN #2018649 be changed to 9/30/2014.**

Please contact Diane Riddle should you require further information.

Sincerely,

  
Joe A. McCulley  
Authorized Person  
Superintendent



**Administrator's Decision on Invoice Deadline Extension Request**

May 21<sup>st</sup>, 2014

Diane Riddle  
Hennessey Public Schools  
604 E. Oklahoma St  
Hennessey, OK 73742

RE: HENNESSEY INDEP SCHOOL DIST 16

RE: SLD Invoice #:	N/A	BEAR or SPI:	N/A
		Invoice Date:	N/A
SLD Line(s) #:	N/A		
Vendor invoice #:	N/A		
FCC Form 471 Application Number:	735640		
Funding Request Number(s):	2018649		
Your Correspondence Dated:	April 1, 2014		

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your invoice deadline extension request for the invoice number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60-day time period for appealing this decision to the Federal Communications Commission (FCC). If your request included more than one invoice number, please note that for each invoice for which an invoice deadline extension request was submitted, a separate letter is being sent.

Invoice Number: N/A	Line(s): N/A
Decision on Request:	<b>Denied</b>

Explanation: Current guidelines and procedures require Invoice Deadline Extension requests to be filed by the end of the relevant invoice receipt period for the service category of the FRN requiring an extension (120 days after the end of the service delivery date). The extension request was not filed in a timely manner, so it is denied.

**TO APPEAL THIS DECISION**

You have the option of filing an appeal with USAC or directly with the Federal Communications Commission (FCC).

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
  - appellant name
  - applicant and service provider names, if different than appellant
  - applicant BEN and service provider SPIN
  - <insert application or form number> as assigned by USAC
  - Funding Request Number(s) (FRNs) you are appealing if provided in the letter
  - <insert name of the letter and funding year - both are located at the top of the letter> AND
  - the exact text or the decision that you are appealing.
3. Please keep your letter to the point and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.
4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.
5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to [appeals@sl.universalservice.org](mailto:appeals@sl.universalservice.org) or submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to us by fax, fax your appeal to (973) 599-6542.

To submit your appeal to us on paper, send your appeal to:

Letter of Appeal  
Schools and Libraries Division – Correspondence Unit  
30 Lanidex Plaza West  
PO Box 685  
Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the "Schools and Libraries" section of the USAC website.

If you wish to appeal a decision in this letter to the FCC, you should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received by the FCC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. We strongly recommend that you use the electronic filing options described in "Appeals" in the "Schools and Libraries" section of the USAC website. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

Schools and Libraries Division  
Universal Service Administrative Company

cc: Chris Barnes, Resilient Intelligent Networks, LLC



Administration Office  
604 East Oklahoma  
405/853-4321

## Hennessey Public Schools

HENNESSEY, OKLAHOMA 73742

Hennessey Middle School  
120 North Mitchell Road  
405/853-4303

Hennessey High School  
707 East Oklahoma  
405/853-4394

Hennessey Elementary School  
130 North Mitchell Road  
405/853-4305

May 29, 2014

### LETTER OF APPEAL

Schools and Libraries Division — Correspondence Unit  
[appeals@sl.universalservice.org](mailto:appeals@sl.universalservice.org)

Contact: Diane Riddle, Hennessey Public School, 604 E. Oklahoma, Hennessey, OK 73742

Phone: 405-853-4321 FAX: 405-853-4439 E-Mail: [driddle@hps.k12.ok.us](mailto:driddle@hps.k12.ok.us)

Appellant Name: Hennessey Indep School Dist 16

Appellant BEN: 139969

Service Provider: Resilient Intelligent Networks, LLC

Service Provider SPIN: 143031788

Form 471 Application Number: 735640

FRN Number: 2018649

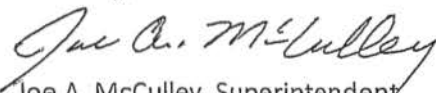
Appealing: Administrator's Decision on Invoice Deadline Extension Request

Funding Year: 2010

This letter is written to appeal the **Denied** decision on the above Invoice Deadline Extension Request. FRN #2018649 was funded 12/28/2010. We filed the 486 for this funding at that time. This FRN was for installation and configuration of new servers. **The servers requested were on FRN #2013552, which was just funded on 1/17/2014.** Since we did not have the equipment, we have been filing a Form 500 every year to extend the "Contract Expiration Date" on FRN #2018649, and have had it approved each year so that the **current Contract Expiration Date is 9/30/2014.** The only date showing on the FCDL is the "Last Allowable Date for Delivery and Installation for Non-Recurring Services", which is the same date as the "Contract Expiration Date". **The "Last Date to Invoice" is not shown on any of the correspondence we receive from the SLD. Consequently, we were unaware that we needed to be requesting an extension of the Last Date to Invoice as well as the Contract Expiration Date.** Attached is a copy of the Form 500 Notification Letter Report extending the Contract Expiration Date to 9/30/2014, our request for the change in the Last Date to Invoice to 9/30/2014, and the denial letter from USAC.

Hennessey Public School is a small, rural district in Oklahoma that works hard to keep our costs down so we can keep as much money going directly to the classroom as possible. Hence, we do our own e-rate paperwork. Our employees are diligent in trying to stay abreast of the requirements and have been involved since the beginning of the program, but have never run across this situation. We are very appreciative of the E-Rate program and rely on it to help extend our education dollars. **Thank you very much for your re-consideration of our request.**

Sincerely,

  
Joe A. McCulley, Superintendent



Universal Service Administrative Company  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2010-2011**

June 16, 2014

Diane Riddle  
Hennessey Indep School Dist 16  
604 E Oklahoma St  
Hennessey, OK 73742-1628

Re: Applicant Name: HENNESSEY INDEP SCHOOL DIST 16  
Billed Entity Number: 139969  
Form 471 Application Number: 735640  
Funding Request Number(s): 2018649  
Your Correspondence Dated: May 29, 2014

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2010 Administrator's Decision on Invoice Deadline Extension Request Letter for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 2018649  
Decision on Appeal: **Denied**  
Explanation:

- Current invoice deadline guidelines and procedures require that Invoice Deadline Extension requests be filed by the end of the relevant invoice receipt period for the service category of the FRN requiring an extension. The invoice receipt deadline is 120 days after the end of the service delivery date or 120 days after the date of the Form 486 Notification Letter, whichever is later. USAC denied your request for Invoice Deadline Extension because the request was not filed in a timely manner. Since USAC's decision was consistent with Invoice Deadline guidelines, your appeal is denied.

Since your appeal was denied in full, dismissed or cancelled, you may file an appeal with the FCC. Your appeal must be postmarked within 60 days of the date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. You

should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found under the Reference Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division  
Universal Service Administrative Company